

Our support for Your support



Want some free extra hours of support?
Read on ...

TME would like to thank you for your support

At TME we pride ourselves in offering the highest level ICT support to schools and building long term business relationships.

We don't advertise and word of mouth is our strongest endorsement. Most of our new customers come from recommendations and we'd like to show you our gratitude.

Therefore, if you recommend TME to a colleague at a school within our service area, that has not previously had a support contract with us, we'd like to thank you by crediting you with free hours on your own support contract.*



How it works

- Step 1** Once you've recommended us to a colleague, email us at thankyou@tme.co.uk to let us know their contact details. We will note this on our records and give you an offer reference number (as long as the school has not been recommended by someone else already).
- Step 2** We will send an email to your colleague outlining our services and noting your offer reference.
- Step 3** If they then place an order for a support contract with TME before June 30th, and quoting your offer reference, we will credit your own support contract with 2 free additional hours as our way of saying thank you.

***Offer available for a limited time only. Terms and conditions apply. E&OE.**

Interested?

Please take a look at the full terms and conditions below.



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Terms and Conditions

This offer is only available by following the steps as follows, and not by any other means:

Step 1 Once you've recommended us to a colleague, email us to let us know their contact details. We will note this on our records and give you an offer reference number.

Step 2 We will send an email to your colleague outlining our services and noting your offer reference.

Step 3 If they then place an order for a support contract with TME before June 30th 2012, and quoting your offer reference, we will credit your own support contract with 2 free additional hours as our way of saying thank you.

- ◆ The new school recommended must be within our service area and not already have a current support contract on the TME database at time of recommendation, or already have been recommended by another school under this scheme.
- ◆ The recommending school must have a current support contract with TME in order to qualify for the reward. They will only be eligible for the reward once the new school places an order for a support contract, stating the offer reference number given to the recommending school.
- ◆ The support contract ordered can be for silver, gold or platinum support. The level of support ordered does not affect the reward.
- ◆ Each new recommendation is eligible for a reward, but subsequent renewals of support contracts by a referred school do not qualify for further rewards.
- ◆ Reward hours must be used within 6 months of issue or during the term of your existing support contract, whichever is the greater.
- ◆ Not available in conjunction with any other offer.

Further Questions?

Please email thankyou@tme.co.uk if you require any further information.

